

*T-MATE -Travelers claim management system

**ICMS - Integrated case management system (vendor owned)

Enhanced Medical Triage Workflow

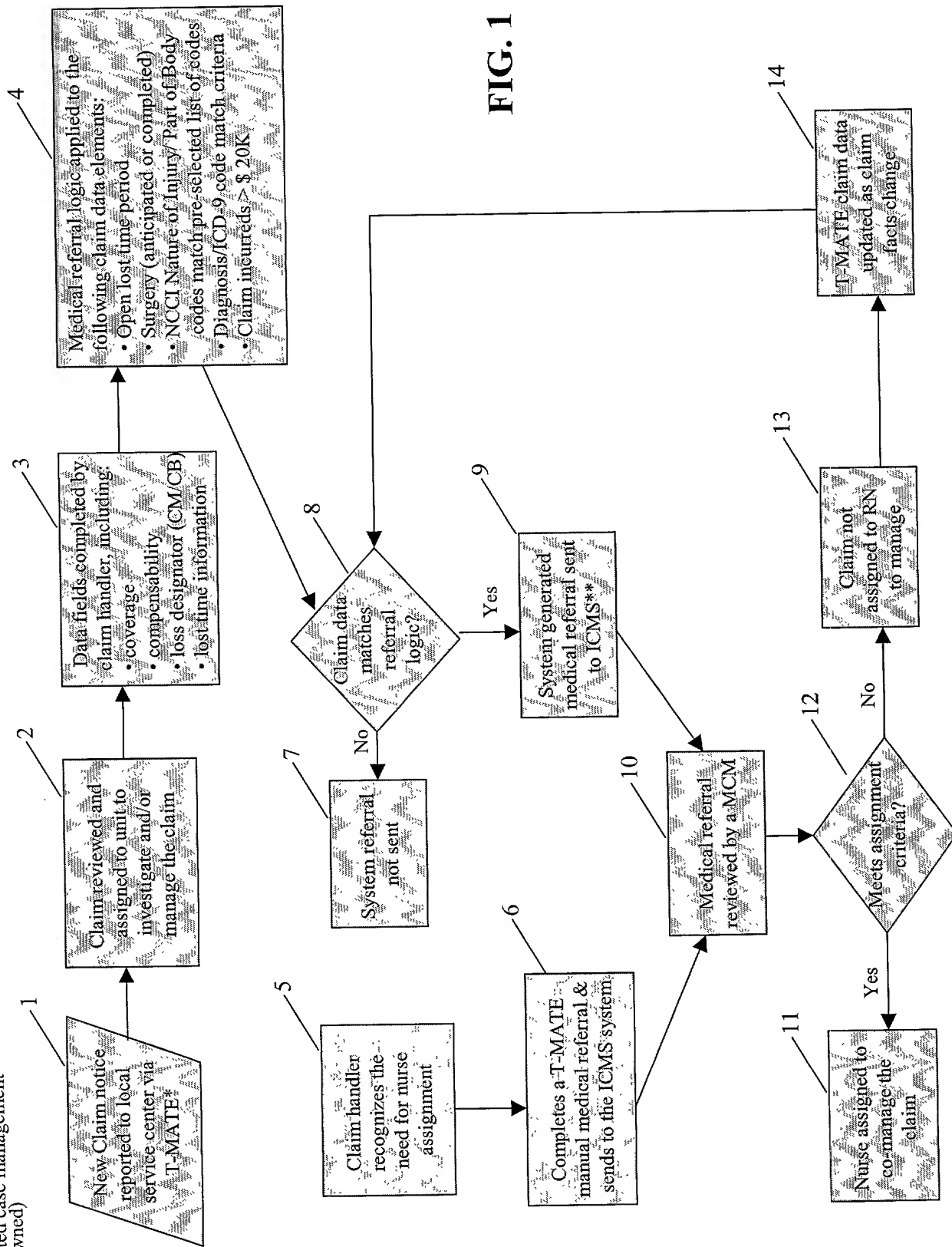


FIG. 1

Field name	Input field	Field weight
Name Claimant	(100)	
Cause Injury	(100)	
Injury Code	(100)	
Nature Injury	(100)	
Pain Body	(100)	
Years Employed	(100)	
Prev. Injury Ind	(100)	
Rep. Work Status	(100)	
Surg. Antic Ind	(100)	

(Surg. Antic Ind) - Denies

FIG. 2

Auto Med. Assignment System Architecture Design Overview

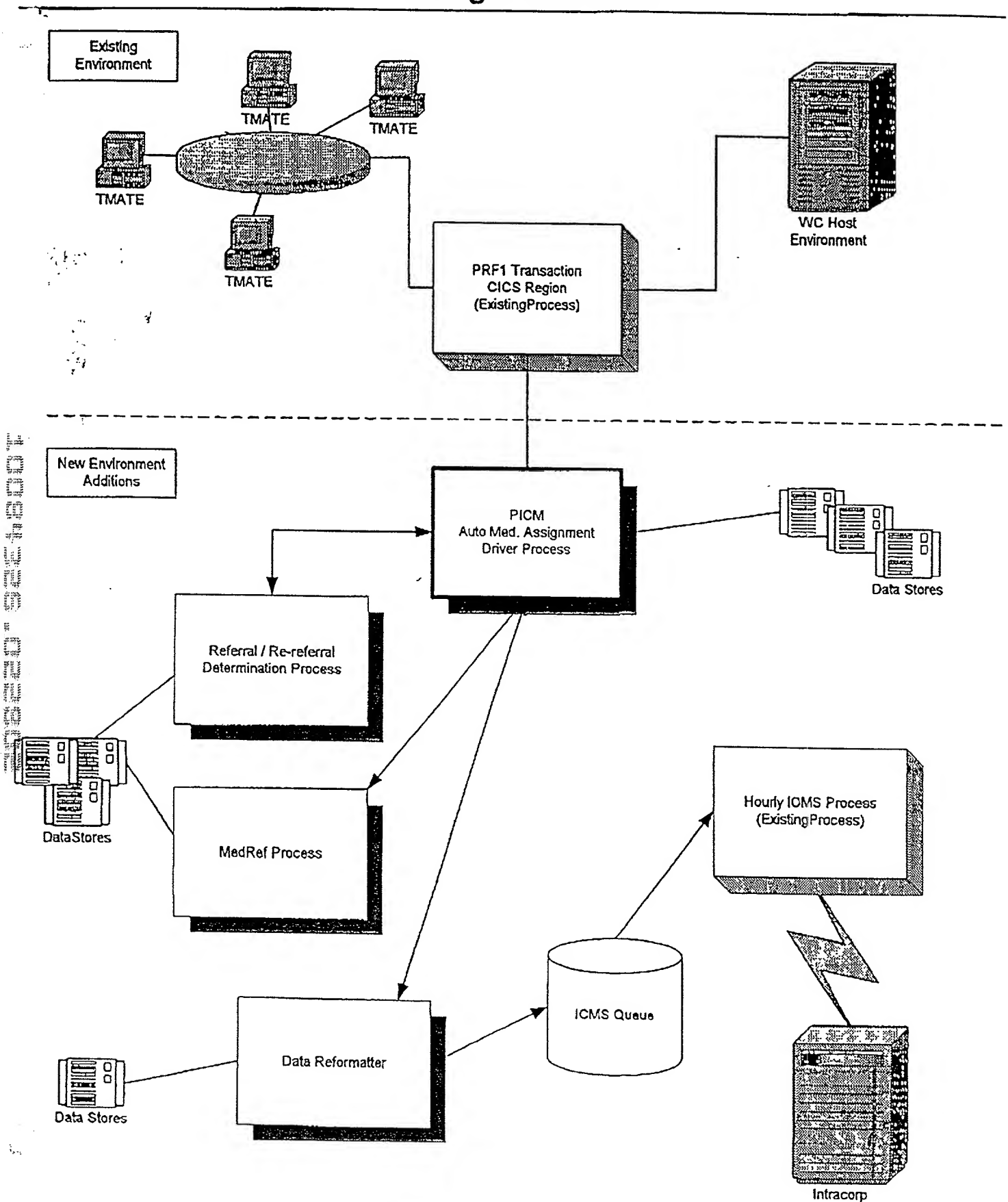


FIG. 4